



## RECORD COLLECTION

**RSI offers a rich history of premiere litigation support services - nationwide.**

RSI delivers the knowledgeable and timely litigation support services you demand. We succeed by helping you to succeed.

We have been committed to excellence since our founding in 1969. Today, RSI is one of the nation's most trusted litigation support service providers. We constantly adapt innovations and continue to deliver success to firms like yours.



## Record Collection designed by the Original...

RSI originated the litigation support philosophy in 1969 and developed the record collection process a few years later with the onset of the major tobacco litigations.

**Our credentials are proven, industry-wide.**

Our practice and processes have been imitated, but never matched. We have kept our philosophy of the "full-service approach", allowing us to partner with our clients during the discovery process.

Our prior litigation experience gives us a superior understanding of protocols involving tobacco, pharmaceutical, environmental exposure, asbestos, silica and product liability. RSI has assisted with discovery for over 30,000 cases involving collection of medical records, non-medical records, and physical evidence.

**These partnerships enable us to provide better:**

- ✓ strategic alliance
- ✓ adherence to CMO protocols
- ✓ conflict checks
- ✓ manufacturing and firm synergies

**RSI specializes in the design, management and execution of litigation discovery projects.**

Our approach is meticulous and systematic. RSI provides just what you need, backed by an extraordinary understanding of what you are trying to achieve in your litigation work.

### RSI = Better Results

- Our mining process identifies **90%** more record providers than initially identified
- RSI turns an average of **45%** of no record responses into records
- Our database includes over **550,000** confirmed record providers
- Established relationships with the IRS, Social Security Administration, Veterans Administration, major insurance companies, pharmacies and hospitals -- nationwide



## Our work is secure, safe and compliant

RSI has strict, comprehensive safeguards to protect private information in its possession from disclosure. We understand compliance and legal issues of the collection process, including HIPAA regulatory and application laws. RSI follows best practices in the confidentiality of records to protect verbal, written and electronically transmitted personal and health information.

## Reporting and delivery are designed for your benefit

It's not just about getting the information on time, it's about how easily you gain access to it. Our reporting and delivery systems can be tailored specifically to your requirements.

- Records are scanned electronically and stored for each plaintiff - 24/7 access to data and images online for review or retrieval from any location
- A direct email link gives instant access to RSI's Client Services team for support

Successful record collection is a combination of experience, proven systems, best practices, communication...and persistence.



## Web Repository

The RSI Web Repository, powered by Ringtail® Legal™ software from FTI Technology, provides a proven large-scale litigation database review platform that offers unmatched power, efficiency, and flexibility throughout the litigation life cycle.

### Key Benefits

Reduce Risk & Complexity by integrating all phases of the litigation life cycle – from data storage, electronic evidence discovery, file review and production.

Review documents faster and more accurately with advanced search options that offer flexibility, including – native review and quick preview in over 250 file formats; such as Microsoft Word and Excel.

Massive scalability allows users the power to manage huge volumes of electronically stored information.

Object level security architecture that protects the privileged electronically stored information.

Eliminate time and location obstacles with a central repository for attorneys and experts to review from multiple locations.

Create project transparency with the ease of report tools giving users the option to highlight, underline, or make notes directly on the documents.

Robust redaction tools that both optimize review times and eliminate the need to move documents between tools.



For more information regarding RSI Services, call **800.633.6125**, email [sales@rsi-kc.com](mailto:sales@rsi-kc.com), or visit [www.rsi-kc.com](http://www.rsi-kc.com).

